MINNESOTA
WORKERS' COMPENSATION MODERNIZATION PROGRAM
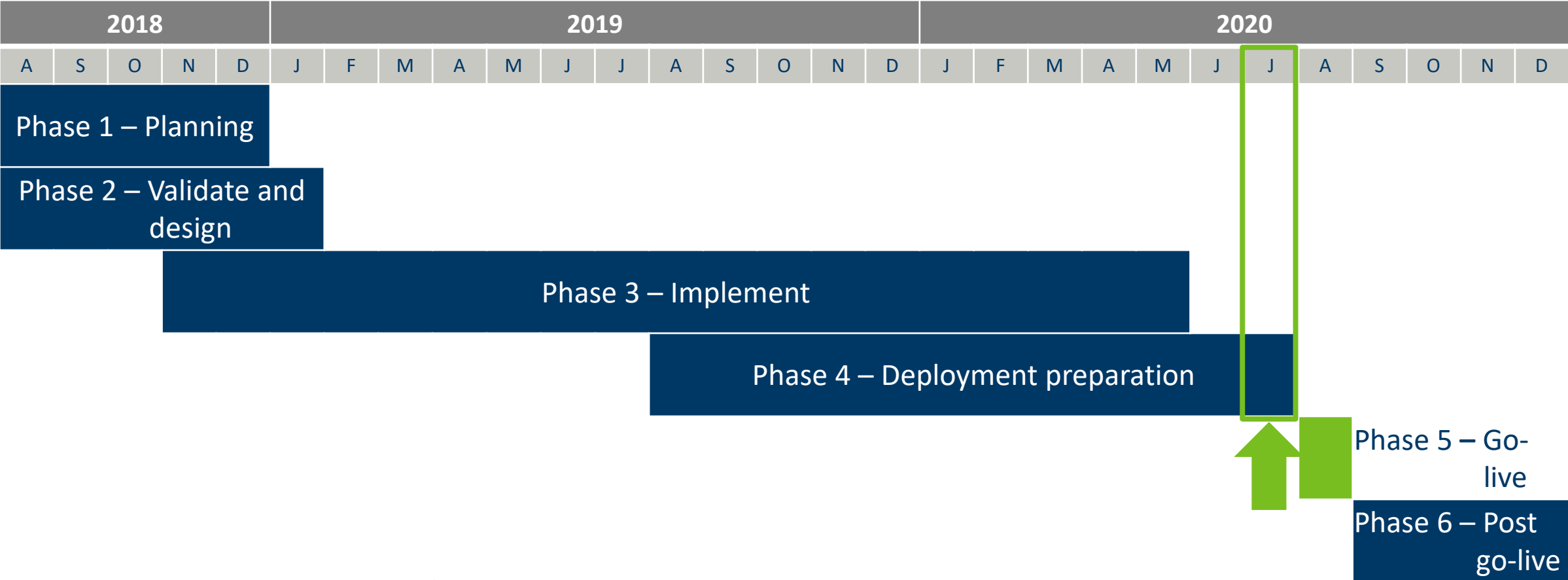
Trading Partner
Campus Answer Hour

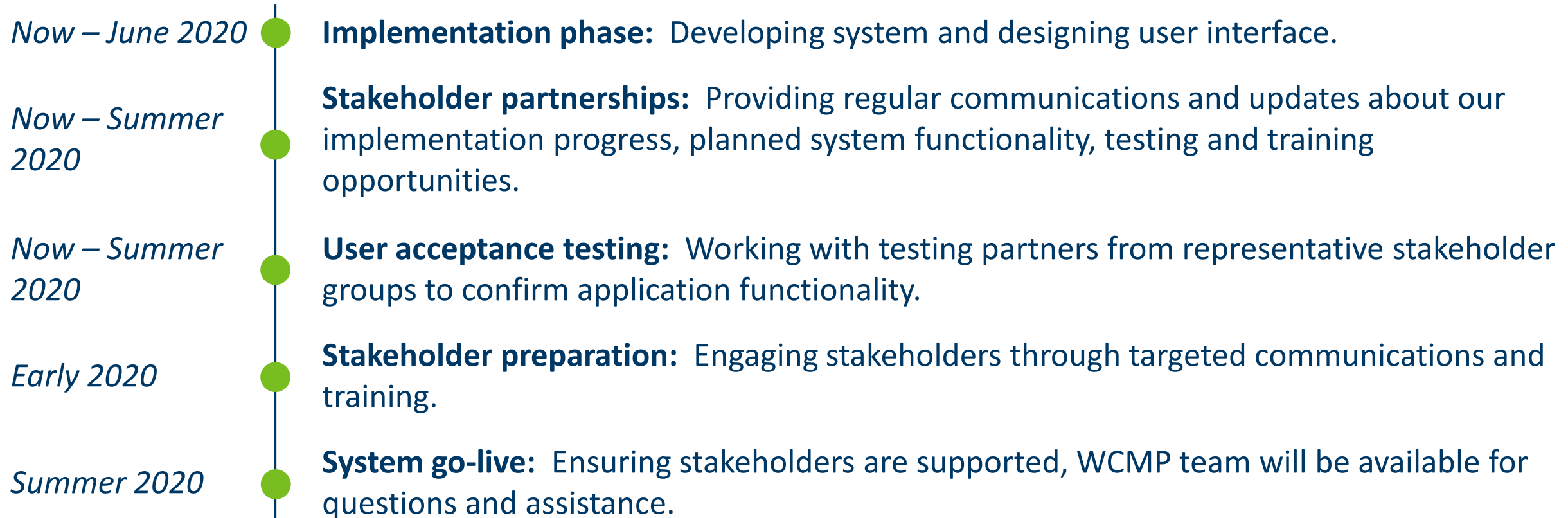July 22nd, 2020

- Program Update

- Training

- Demonstration and Questions

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Program Update

Work Comp Campus will go live August 31st, 2020

2018					2019													2020										
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D

Phase 1 – Planning

Phase 2 – Validate and design

Phase 3 – Implement

Phase 4 – Deployment preparation

Phase 5 – Go-live

Phase 6 – Post go-live

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What's left for the Program?

Now – June 2020

Implementation phase: Developing system and designing user interface.

Now – Summer 2020

Stakeholder partnerships: Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.

Now – Summer 2020

User acceptance testing: Working with testing partners from representative stakeholder groups to confirm application functionality.

Early 2020

Stakeholder preparation: Engaging stakeholders through targeted communications and training.

Summer 2020

System go-live: Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.

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- We have made adjustments to accommodate COVID-19 precautions and have still met every schedule and quality milestone!

- We are in the process of end-to-end testing

- EDI Documentation – 7/23/2020

- Trading Partner Profile Updates

- Group Administrator Emails

- Training

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Training Information

Work Comp Campus – External Training

External user opportunities to learn how to use Work Comp Campus

	External Work Comp Campus System Manual
	Classroom instructor-led training OR Webinar / virtual classroom
	Quick reference videos

WHAT ARE WE DOING TO PREPARE?

- **Communicating Status Updates |Ongoing**
- **Identifying Trainers | March-April**
- **Planning/Scheduling Trainers | April-May**
- **Training-the-Trainer | July**
- **Training Begins | July-August**

A multi-channel, blended-approach ensures we're meeting users' needs and reaching them where they are

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www.dli.mn.gov

We're committed to getting you ready to use the system

Engagement

- Newsletters & communications
- Speaking engagements
- Q & A sessions

Testing

- In-person user acceptance testing

Training

- Work Comp Campus System Manual
- Instructor-led training (classroom or virtual)
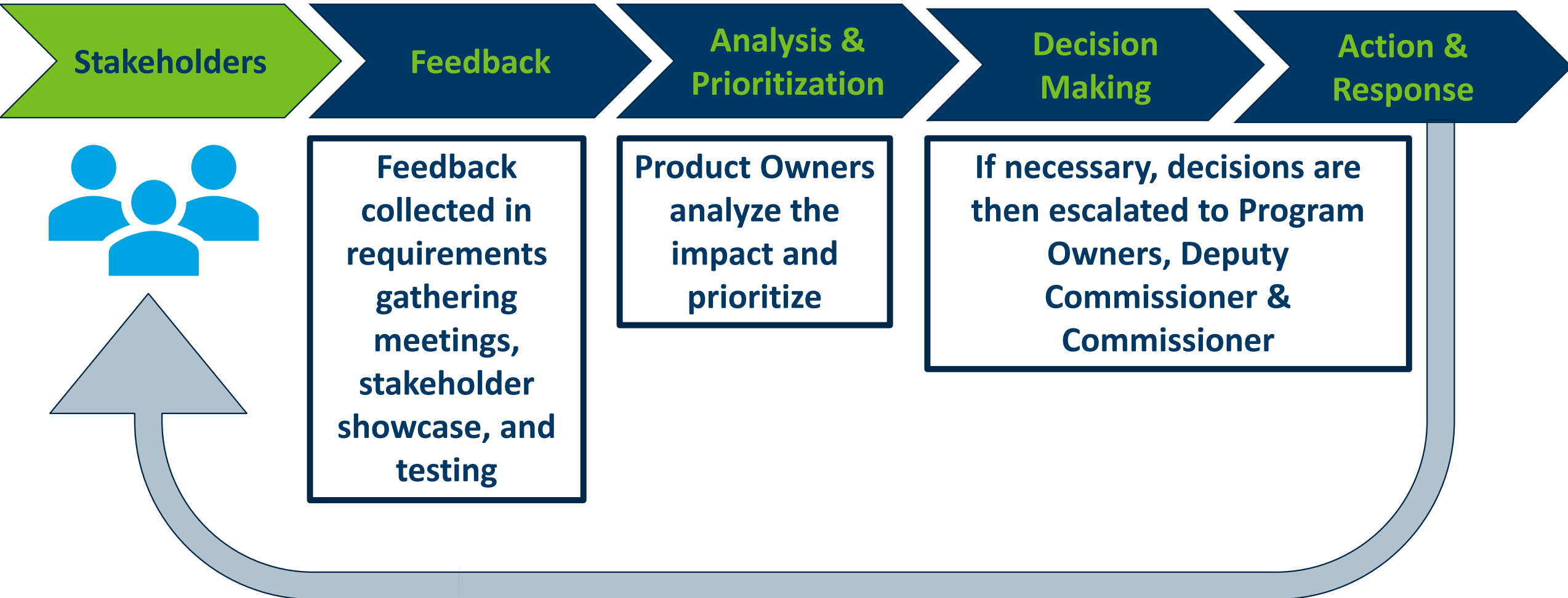- Quick reference videos

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External Stakeholders
Campus Training Schedule

August 2020

Monday	Tuesday	Wednesday	Thursday	Friday
3	4	5	6	7
10	11	12	13	14
		Campus 101		
17	18	19	20	21
	Campus 201 Sessions			
	Role Based Sessions			
24	25	26	27	28
	Role Based Sessions			

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- Training will be 100% virtual

- External Training will begin 8/10/2020

- Training will be recorded

- Registration information will be sent via email

- Campus 101 and Campus 201 – General Training for use

- Role based trainings will also be provided

- Feedback will be documented throughout the training sessions

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Feedback loops are critical to the Program's success

Stakeholders → **Feedback** → **Analysis & Prioritization** → **Decision Making** → **Action & Response**

Feedback collected in requirements gathering meetings, stakeholder showcase, and testing

Product Owners analyze the impact and prioritize

If necessary, decisions are then escalated to Program Owners, Deputy Commissioner & Commissioner

Campus Demo and Questions

- Registration and Sign In

- Group Management

- Profile Management

- Trading Partner Registration/Edits

- Trading Partner Metrics

- Webforms/eForms

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Thank you!

Questions? Contact:

DLI.WCMP@state.mn.us

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