

# Work Comp Campus release notes 1.0.17 – March 11, 2021

## Insurers, self-insurers, third-party administrators and trading partners

1. Issue: The Office of Administrative Hearings (OAH) dispute received date was not populating since Nov. 6, 2020.

Expected: With retesting, the OAH dispute received date is now populating as expected.

2. Issue: The "Transaction Status," "Assignee" and "Owner" fields on a Workers' Compensation Court of Appeals (WCCA) case details page was not displaying the "Status," "Assignee" and "Owner" fields that were set in the workflow window.

Expected: The WCCA case details page now correctly displays the "Status," "Assignee" and "Owner" from the workflow page.

3. Issue: Some external users were receiving a "you are not authorized to access this page" message when attempting to view a submission.

Expected: This has been corrected and now external users are able to view the forms submitted on their claim.

4. Issue: As a group administrator for an insurer or self-insurer, when I attempt to submit my annual insurer's report for assessment reporting, I receive a "not authorized" error message.

Expected: Group administrators now get a "success" message when submitting an annual insurer's report.

## Law firms

1. Issue: The affidavit of service for a request for assistance displays multiple errors, including the date of service, the names and addresses of parties, and the labeling of response.

Expected: The affidavit should now show accurate information and ensure it is sufficient.

2. Issue: The cancellation notice for administrative conference does not include a caption.

Expected: The conference cancellation notice will now include the proper captioning, as required.

3. Issue: Attorneys and designated staff members are unable to open attachments to documents referenced in a system-generated email message.

Expected: Appropriate service of process designees can now open and download documents and attachments.

## Rehabilitation providers

1. Issue: When legacy information was migrated from the former claims database, there were some instances in which the qualified rehabilitation consultant (QRC) firm's name and address were listed twice in Campus. One firm requested approval to manually delete the duplicate entry. The QRC firm's request, which the rehabilitation registration specialist agreed with, could not be approved through Campus.

Expected: The rehabilitation registration specialist may now approve a QRC firm's request to delete a duplicate entry regarding the firm's name and address.