

# Work Comp Campus release notes 1.0.18 – March 25, 2021

## Insurers, self-insurers, third-party administrators and trading partners

1. Issue: Some external users were unable to assign adjusters to a claim.

Expected: The issue of assigning adjusters is now resolved.

2. Issue: Some injuries are the result of a COVID-19 vaccination and did not have an applicable nature of injury designation.

Expected: Minnesota has adopted the new Workers' Compensation Insurance Organizations (WCIO) code for this nature of injury – "38. Adverse reaction to a vaccination or inoculation."

3. Issue: DN0116 was appearing in the acknowledgement (AKC) element path and failing validation for some users.

Expected: AKCs should now not contain DN0116 in the element path.

4. Issue: The insurer's Workers' Compensation Report of Benefits Paid was erroring out due to incorrect assessment rate values in Work Comp Campus. Some external users were receiving error messages and could not complete the report.

Expected: Assessment rates values have now been corrected. External users will be able to complete the report and see current assessment information as it is updated throughout the year.

## Law firms

1. Issue: The Notice of Administrative Conference does not include the proper information for the parties in the caption at the top of the document.

Expected: The notice will now include complete and accurate party details in the caption.

2. Issue: The Notice for Mediation has placeholder language for the phone number rather than the actual contact information.

Expected: The notice has been updated with "651-284-5005, option 3" phone contact details.

3. Issue: Attorneys have expressed a desire to file a Notice of Appearance on a claim shell.

Expected: Attorneys will now be able to file a Notice of Appearance on a claim shell, which will give them access to the claim when the shell is resolved.

## Rehabilitation providers

1. Issue: Qualified rehabilitation consultants (QRCs) and group administrative staff members developed R-forms, which were downloaded for circulation and saved as drafts until the signed copies from the employee and insurer could be uploaded and filed with the Department of Labor and Industry (DLI). Unfortunately, the circulation cycle of 15 days to each party was not considered and the draft R-forms disappeared after 21 days. Due to this the R-forms had to be recreated in Campus.

Expected: The saved draft R-form retention period has been increased to 45 days.

2. Issue: QRCs filing a Rehabilitation Consultation Report (RCR) form in Campus could not link the rehabilitation file if the insurer had not filed a First Report of Injury (FROI). Campus would not permit QRCs to file an R-2 Rehabilitation Plan Amendment form for employees eligible for services as required by the rehabilitation rules.

Expected: QRCs may now file the RCR form and an R-2 Rehabilitation Plan Amendment right away, which allows the plan to be circulated to the parties for their review, signature and return. This also allows DLI time to follow up with insurers regarding filing the FROI and for DLI to match FROI forms filed before Campus went live to claim shells.

3. Issue: In Campus, R-forms were designed to leave the claims adjuster's name and telephone number blank each time they are used, not populated as with some other Campus forms.

Expected: The adjuster's phone number now populates on R-forms after the Rehabilitation Consultation Report form has been completed.

4. Issue: QRCs submit Rehabilitation Consultation Report forms and R-2 Rehabilitation Plans for employees found to be eligible. Following submission or filing the form with DLI, there were some instances where the R-2 Rehabilitation Plan modal button did not show as inactive. This erroneously allowed QRCs to file additional R-2 forms.

Expected: After the R-2 Rehabilitation Plan has been submitted or filed with DLI, the modal button now shows as inactive and will not allow additional submissions.

5. Issue: Campus times out after 15 minutes of inactivity, which stakeholders found to be too short of a time period.

Expected: The Campus inactivity timer has been extended from 15 minutes to 30 minutes.