Work Comp Campus release notes 1.0.11 – Jan. 7, 2021

Employers and employees

1. Issue: Employer group management – for the group case and claim access management, in the bulk edit functionality, the "Save" button is inaccessible.

   Expected: The "Save" button is now accessible; a manager has the ability to bulk edit and grant claim or case access to the group's members.

Insurers, self-insurers and trading partners

1. Issue: Electronic data interchange (EDI) reporters discovered that a form did not always generate when an S1 suspension with a return to work date was sent correctly.

   Expected: The application should now create a discontinuance form when the S1 suspension is accepted with an actual return to work date.

2. Issue: Some claim queries were indicating that the claim does not exist in Campus during searches.

   Expected: The system was updated through a data cleanup, so those claims are now viewable in searches and through hyperlinks.

Law firms

1. Issue: Paralegals and other legal staff members added to their attorney's legacy claims and cases.

   Expected: With this system enhancement, Campus will now add affiliated legal staff members to the migrated, legacy cases or claims in Campus. This should reduce inefficiencies associated with the accessing of older information on pre-existing items. This fix should also ensure the corresponding claims queue is up to date.

   This release does not impact group administrator settings and access to information for cases or claims that have been entered into Campus since its launch. These should already have this permission built-in to allow for additional access.

Vocational rehabilitation providers

1. Issue: Loss of data on R-forms.

Expected: All R-forms (RCR through R-8) saved as a draft can now be retrieved without the loss of data entered on the form.

2. Issue: Missing rehabilitation forms in Campus.

    Expected: The 1,000 missing rehabilitation files have been linked to their claims and/or qualified rehabilitation consultants (QRCs) have been instructed to file a Rehabilitation Consultation Report (RCR) form for claims in Campus or to contact the insurer to file a first report of injury (FROI) to create a claim to link the rehabilitation file to.

3. Issue: "Missing R-form" notices were being mistakenly send to QRCs.

    Expected: Missing R-form notices are no longer being sent to QRCs. DLI will formally announce when R-form late notices will be reinstated.

4. Issue: QRCs were unable to change their employment information.

    Expected: QRCs changing employment to another firm may now change their information, email address, employer, etc., in Campus to reflect their new employment status.

5. Issue: R-8 Notice of Rehabilitation Plan Closure form is not showing the file is closed.

    Expected: After an R-8 Notice of Rehabilitation Plan Closure form is filed or submitted to DLI, the status of the rehabilitation will indicate the file is closed.

6. Issue: QRC's name dropped from closed rehabilitation.

    Expected: After an R-8 Notice of Rehabilitation Plan Closure form is filed or submitted to DLI, the assigned QRC's name will remain on the R-form.

7. Issue: Next registration renewal date not showing when QRC renews current registration.

    Expected: QRCs renewing their registration will now see the new date when their registration will next expire.

8. Issue: New claim documents filing in previous closed claim.

    Expected: In instances where an injured worker had a previously closed claim, newly filed claim documents will only go to the open claim.

9. Issue: Group administrative staff members are unable to see QRC intern files.

    Expected: Group administrative staff members are now able to see QRC intern files.