Work Comp Campus release notes 1.0.14 – Feb. 4, 2021

Insurers, self-insurers, third-party administrators and trading partners

1. Issue: When bulk granting access to one user on a Group Case/Claim Management page for all the entities over 10,000 claims, the group administrator was unable to bulk grant access for all the claims and was receiving a 500 error message.

   Expected: The user is now able to successfully complete the above bulk access granting without an error occurring.

2. Issue: On files with existing benefits, an incorrect paid-to-date amount was displaying on the Discontinuance document generated via webform. This did not appear to be impacting documents created via electronic data interchange (EDI).

   Expected: This issue is resolved, as per testing; the Discontinuance webform now displays the correct aggregate values.

3. Issue: Campus trading partners reported not being able to view all data in their dashboards and data was taking a long time to load to the page.

   Expected: Trading partners should now be able to view all the data in their dashboards and experience less slowness when loading the page.

4. Issue: Documents returned from electronic data interchange (EDI) transactions in .ZIP files were not accessible to the trading partners. The unavailable documents were from Jan. 28 to Feb. 4, 2021.

   Expected: Documents returned in .ZIP files should now be available to trading partners and enabled to be opened.

5. Issue: Trading partners discovered that when updating the claim administrator name and federal employer identification number (FEIN), the updated values were not showing in Campus.

   Expected: When the FROI 02 – Change Transaction identifies the claim administrator name and FEIN in the change segment, the accepted transaction will update the party listed in Campus.

6. Issue: When two transactions for the same claim were sent in the same EDI batch that contained different permanent impairment segments, the transaction would fail based on the segment counter.

   Expected: The permanent impairment segments should not fail transactions when structured correctly within the transaction.

7. Issue: When more than two transactions for the same claim were sent in the same batch, the second transaction would reject, even if the transactions were not technically duplicates.

   Expected: More than one transaction may be sent per claim in the same EDI batch.

Law firms

1. Issue: The legal staff is not getting email notices, such as for a conference or mediation, that are going to their "related" attorneys.

   Expected: Related staff members should now get those notices.

2. Issue: Edits to attorney availability in the Campus calendar are not being saved when entered by legal staff members.

   Expected: Edits to unavailability are now functioning properly in the Campus calendar.