Work Comp Campus release notes 1.0.15 – Feb. 10, 2021

Insurers, self-insurers, third-party administrators and trading partners

1. Issue: Some electronic data interchange (EDI) e-filers were experiencing errors related to the employee occupation, so they could not file further transactions.

   Expected: The length of the employee occupation should now automatically trim down and allow e-filers to report normally.

2. Issue: Insurer was receiving a "you are not authorized to access this page" message when attempting to open a dependency webform.

   Expected: The insurer user is now able to open and fill in the dependency webform while on the claim.

3. Issue: User was required to add a "Frequency of Periodic Payment" value to the Permanent Partial Disability Benefit webform, but that data field was not marked as required and also did not supply a validation error message if that field was not completed.

   Expected: The "Frequency of Periodic Payment" is now marked as a required field and an error message displays if the field is left blank.

4. Issue: Trading partners could not submit on deactivated insurer entities. The insurers should not have been deactivated in Work Comp Campus, because they could have active claims.

   Expected: The trading partner relationships were adjusted, data cleanup was done to add federal employer identification numbers (FEINs) on certain insurer entities and the deactivated insurers were reactivated.

Law firms

1. Issue: The affidavit of service was not being generated when a request for assistance (RFA) was initiated on certain disputes.

   Expected: The affidavit of service is now functioning properly.

2. Issue: The employee was not being served, in some cases, when a filer would submit a discontinuance webform (NOID).

   Expected: The employee service is now functioning properly.

3. Issue: The drop-down menu "Response" option to respond to an RFA was not appearing under "Submit Filing."

   Expected: The "Response" option is now functioning properly.

4. Issue: Confidential document upload function (for example, for pre-mediation statement) was requiring service on the employee.

    Expected: Confidential upload no longer requires incorrect service.

5. Issue: Mediation notices were incorrectly titled as Notice of Administrative Conference.

    Expected: The document title has been corrected.

6. Issue: Filing error message appeared when filer submits a petition to vacate.

    Expected: Successful filing will now result in submission confirmation.

7. Issue: When a new legal staff members would sign up in Campus, there would be incorrect options for their position.

    Expected: The position options are now populating properly.

Rehabilitation providers

1. Issue: When an employee is served a primary denial of liability that the employee disputes, the current qualified rehabilitation consultant (QRC) was unable to use the R-3 Rehabilitation Plan Amendment to withdraw and send the rehabilitation file to DLI's Vocational Rehabilitation unit (VRU).

    Expected: The R-3 Rehabilitation Plan Amendment may now be used to withdraw during a disputed primary denial of liability or further denial of liability, and will send the rehabilitation file to VRU so the injured worker can continue to receive rehabilitation services. There may be unique circumstances in which the R-3 withdrawal does not work. In that situation, the Workers' Compensation Division Help Desk should be contacted for assistance.

2. Issue: QRCs have been able to submit their individual annual renewal registration applications without providing their Social Security number, as required by Minnesota Statutes § 270C.72, subdivision 4.

    Expected: The individual (annual) renewal registration application now requires the Social Security number to be reported as a required field.

3. Issue: QRC intern supervisors were duplicated on the "Staff and Interns" tab, listed independently and for each intern they supervised, and they were unable to see their own client files.

    Expected: QRC intern supervisors are now able to see both intern rehabilitation files and their own case files.