

# Work Comp Campus release notes, Nov. 3, 2022

## Global

Issue: Error message would sometimes occur when opening the "Disputes" tab in the dashboard.

Expected: The error message has been resolved.

Issue: Work Comp Campus email communications would sometimes omit the file number and file name.

Expected: The email communications fields will now populate correctly.

Issue: When filing a new dispute on a claim shell (for example, when there is no claim already on file), the Affidavit of Service would duplicate some of the parties.

Expected: The duplication has been corrected.

Issue: When filing an amendment to a dispute to add potential intervenors, the Affidavit of Service would incorrectly default the service method to electronic and the potential intervenor was not listed under the proper tab in the "Parties" section.

Expected: The service method is now correctly populating and the potential intervenors are listed in the dispute under the "Parties" section as "Potential Intervenors."

Issue: When a second dispute was added to a conference that had been set for an initial dispute, a resulting notice would incorrectly state the conference was rescheduled for both disputes; and the additional issue did not populate correctly.

Expected: The notice now populates correctly.

Issue: Addresses for the employer and insurer in a dispute were not appearing in the "Parties" tab for those entities.

Expected: Addresses now populate correctly.

Issue: When a party filed a dispute and properly selected the issue, sometimes that issue would not properly display in the "Issues" tab of the dispute or in the Request for Assistance document.

Expected: The issue will now correctly populate.

## Insurers, self-insurers, third-party administrators and trading partners

Issue: Upon receipt of a newly submitted annual claim (AC), to be emailed to the individual who submitted the AC, the email message fails to contain a file number when, in fact, the "Claim Transaction I.D." should display.

Expected: Now the email message sent to the individual who submitted the AC has the associated "Claim Transaction I.D." displayed in the header of the message, allowing the recipient to know which claim is being referenced.

## Law firms

Issue: Several document types were missing for Workers' Compensation Court of Appeals document attachments.

Expected: The document types are again available.

Issue: An error message would sometimes occur when opening the "Disputes" tab in the dashboard.

Expected: The error message has been resolved.

Issue: Campus email communications would sometimes omit the file number and file name.

Expected: The fields will now populate correctly in Campus email communications.

Issue: When filing a new dispute on a claim shell (for example, when there is no claim already on file), the Affidavit of Service would duplicate some of the parties.

Expected: The duplication has been corrected.

Issue: When filing an amendment to a dispute to add potential intervenors, the Affidavit of Service would incorrectly default the service method to electronic and the potential intervenor was not listed under the proper tab in the "Parties" section.

Expected: The service method is now correctly populating and the potential intervenors are listed in the dispute under the "Parties" section as "Potential Intervenors."

Issue: When a second dispute was added to a conference that had been set for an initial dispute, a resulting notice would incorrectly state the conference was rescheduled for both disputes; and the additional issue did not populate correctly.

Expected: The notice now populates correctly.

Issue: Addresses for the employer and insurer in a dispute are not appearing in the "Parties" tab for those entities.

Expected: The addresses now populate correctly.

Issue: An attorney who filed a dispute would sometimes not automatically be made an active user on that dispute and attorneys representing other parties who already had active-user access on the claim were sometimes not automatically made active users on the dispute.

Expected: The accesses are now all properly granted upon the filing of the dispute.

Issue: When a party filed a dispute and properly selected the issue, sometimes that issue would not properly display in "Issues" tab of the dispute or in the Request of Assistance document.

Expected: The issue will now populate correctly.

Issue: An attorney filing a Motion to Intervene for an entity would not automatically be granted access to view the motion that was filed.

Expected: The filing attorney will now be able to view the submitted document.

## **Rehabilitation providers**

Issue: Qualified rehabilitation consultants (QRCs) reported receiving an "R-form error message" when the QRC went into the "Claims" tab and selected "R-3 filing," before typing anything in. This occurred in two scenarios: an active QRC taking a file from another active QRC; and an active QRC taking a file from an inactive QRC's (for example, due to retirement) Campus account.

Expected: QRCs are now able to submit R-3 filings as intended.

Issue: When a QRC was filing a Rehabilitation Consultation Report (RCR) in Campus, the Affidavit of Service document that was generated was missing "Minnesota" in the sentence that included the phrase "state of..."

Expected: The Affidavit of Service document includes the state name "Minnesota" as expected.